

MedHelp, Inc.'s Core Billing Services Enhanced With New EMTALA Recovery Solutions...

MedHelp, Inc. has expanded its solution offerings with a service designed to increase cash flow within hospital Emergency Departments nationwide.

Baltimore, MD, MedHelp, Inc. today launched an innovative solutions based service called EMTALA Recovery Solutions. This hospital—Emergency Department reimbursement solution is specifically intended to target the follow-up actions essential to and to adjudicate all EMTALA denials by MCOs.

“Our EMTALA Recovery Solutions is a core extension of MedHelp’s medical billing services,” said Tory Smith, MedHelp’s Director of Sales and Marketing. “After nearly 15 years of providing facility billing services, we understand the unique billing challenges of the ED that affects a hospital’s ability to receive proper reimbursements and recognize why some accounts are written-off and why some go into a bad debt status. Of the discoveries we’ve learned leading up to today’s launch stemmed from the fact that there are simply not enough FTEs to facilitate all areas of A/R, especially in the ED. Since we augment hospital staffing levels, the piloted facilities were able to reallocate their FTE billing staff to focus on other areas within their billing departments.”

James Nichols, Executive VP of MedHelp, Inc. states, “For the past three years, we have piloted our EMTALA Recovery Solutions in Maryland and Virginia with unparalleled results. With MedHelp, the piloted facilities are now consistently averaging a 65-70% increase in converted EMTALA denials into cash as opposed to the 30-35% they were historically collecting in-house. Additionally, we have a history of reversing 70-75% of the facilities medical necessity denials.”

The EMTALA Recovery Solutions provides a major benefit to our existing and future business partners by dramatically reversing their medical necessity denials and converting their EMTALA bad debt accounts into realized cash.

About MedHelp, Inc.

Headquartered in Baltimore, MD, MedHelp, Inc. provides superior medical management services for Physician Practices and Hospitals. Solutions for Practices include Medical Billing, Substance Abuse & Behavioral Health Billing and Insurance Credentialing. Facilities benefit from Medical Billing, Medicaid Qualification, Professional-Fee Billing, Insurance Credentialing and EMTALA Recovery Solutions. If you would like additional information on any of MedHelp’s solutions, please contact Tory Smith at the information below.

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